#### **Public participation**

- Who is the public?
- What is public participation?
- Why is public participation important?
- What are the basic Principles of Participation- the Rules
- What are the conditions for Effective Participation
- Strategies for Participation and Choice





#### Meaning of public participation

- Public = People/citizens in general or affected communities and entities with specific interest
- Public participation encompasses a group of procedures designed to:
  - Inform, consult and involve the public likely to be affected by a decision; facilitate them to have *input* into that decision.





#### Why public participation?

- Ensure that decisions that reflect public interests
- Enhanced cooperation and sustainability
- Improved democracy and enhanced citizenship
- Empowerment to the public to plan and think
- Long-term capacity to solve and manage challenging social issues
- Conflict avoidance





#### Why public participation?

- Trust-building between stakeholders
- Increased awareness of ongoing/planned activites
- Increased visibility and appreciation of initiatives
- Common ground for developing solutions





#### **Basic principles of public participation**

- Early notification
- Accessible information
- Shared knowledge
- Sensitivity to community values
- Reasonable timing
- Appropriate levels of participation
- Transparent results.





# Conditions for achieving effective public participation

- Clear purpose and goals
- Clear structure and process
  - well-defined rules about how public participation will be conducted and how the decision will be made
- Actual opportunity for influence
  - the real opportunity for public input to be considered in making the decision
- Staff commitment to public participation process
- Inclusive and effective representation
  - reaching out to representatives of the full range of relevant stakeholder interests.

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## Public engagement techniques

What techniques would you use if you wanted to engage and involve the public in decision-making?







# A range of techniques to allow for Public Participation

- Workshops, focus groups or stakeholder meetings
- Public hearings
- Consensus conferences
- Advisory panels and committees
- Surveys and polls
- Comments/response
  sheets

- Posters/flyers
- Radio and TV
- Website
- Journal articles







# What engagement techniques have you used and for what purpose

#### Clearly spell out any particular strengths/ weaknesses of the engagement technique







### **Selection of techniques**







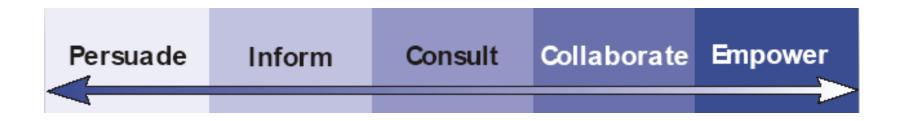
# The choice of engagement techniques depends on:

- Required/desired level of engagement/ participation (depending on the cases)
- The audiences to be involved
- Time available
- Resources available





## Levels of engagement







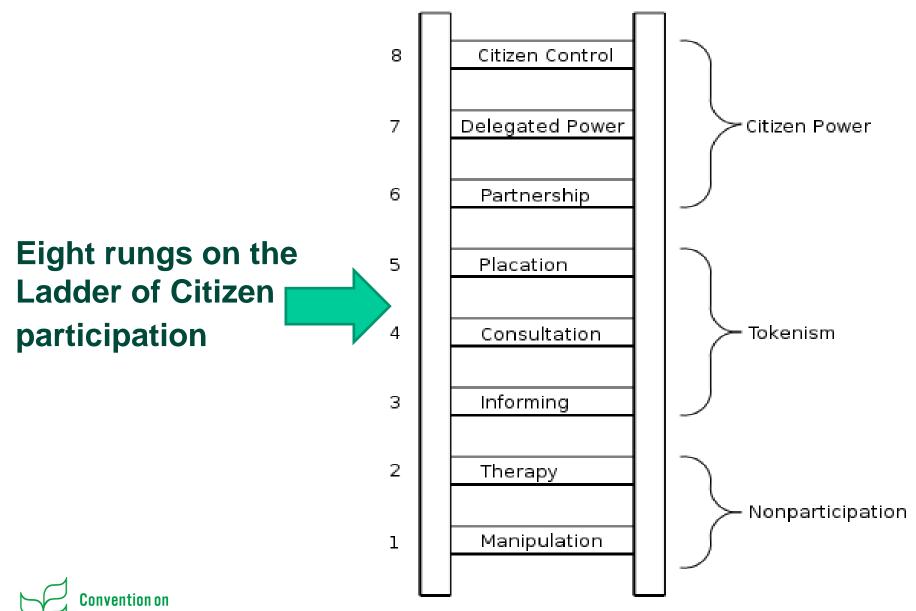
### **Levels of Public Participation**

# The Ladder of Citizen Participation by S.R. Arnstein, 1969.





#### Levels and Degrees of public participation



Biological Diversity Source: "A Ladder of Citizen Participation" by S.R. Arnstein, 1969.

### Levels and Degrees of public participation

- The lower two rungs are **non-participatory** participation.
  - Methods: public / neighborhood advisory committee or boards with no authority or power in controlling projects/programs i.e. don't take part in controversial issues
- Next three rungs signify degrees of tokenism.
  - Methods: posters, surveys, meetings, public hearings, and placement of citizens on powerful boards.
- Final three rungs symbolize degrees of citizen power.
  - Methods: public authority, full citizen power and authority to prepare and implement a plan/program

prepare and implement a plan/program.

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## Information: examples

- Legal notices
- Advertisements
- Magazine or news articles & press releases
- Background information material
- Exhibits or displays
- Technical reports
- Websites
- Field trips
- Press conferences
- Radio or talk shows
- Expert pannels

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### **Consultation methods: examples**

- Public meetings
- Public hearings
- Open days/ open house
- Briefings
- Central information contact number of person
- Field offices or information centres
- Comments and response sheets
- Surveys, questionnaires and polls
- Interviews
- Telephone hotlines
- Electronic democracy
- Participatory rural appraisal





## **Collaboration: examples**

- Workshops, focus groups or key stakeholder meetings
- Advisory pannels and committees
- Task force
- Citizen juries
- Townhall meetings
- Consensus conferences

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### **Empowerment: examples**

#### Strategies to build the public's capacity for participation

- Providing guidance documents to the public
- Training stakeholder representatives in PP and communication skills
- Providing experts to mentor community groups/leaders
- Involving the public reps in planning the PP process to create a sense of ownership
- Using deliberative forums that encourage more active forms of participation
- Providing technical assistance to the public/community groups to help them understand technical information relevant to the decision





### But also consider...



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- Range: Number of stakeholders who should get involved and their geographical distribution and availability of communication media
- Resources: Amount of time, resources and expertise available
- Audience: Level of education (literacy level)
- Objectives: Proposed objectives, outputs and impacts of the project/ initiative





#### Good facilitation is crucial to ensure equal input from all participants?

What facilitation skills have you used before to ensure equity is participation?







#### Allow Participants to do it themselves

Analyze, plan, learn, implement, reflect and monitor activities



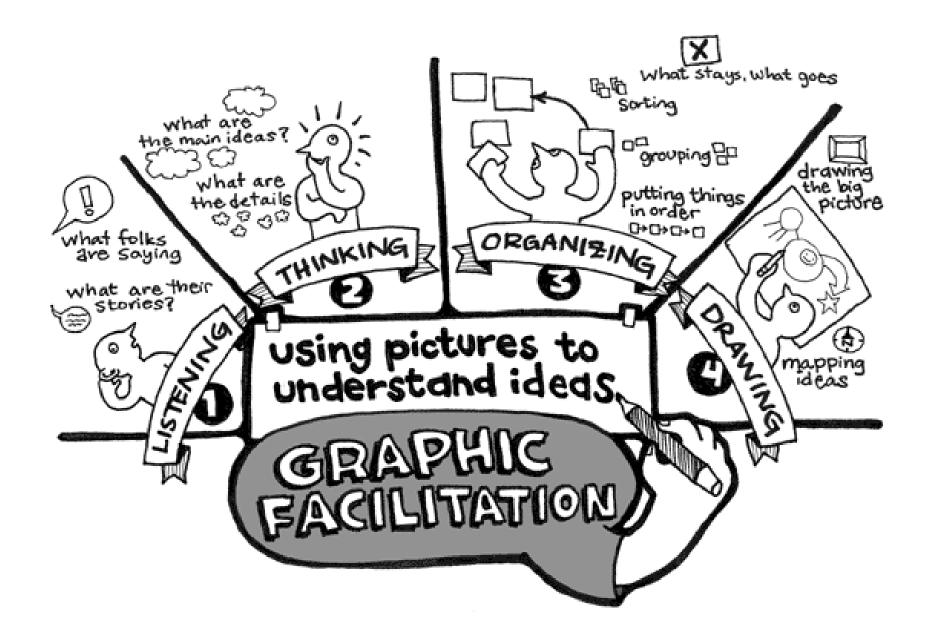


#### Your Role as Facilitator

Creative VisualizationTo be an active listener











## Be a good listener

- Engage in active listening
- If you hear somehing you disagree with, do not respond by arguing
- Engage in effective questioning
- Periodically summarise what you have heard
- Reframe where appropriate
- Acknowledge what you have heard
- Tell them what you have heard

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# What do you do when different views are aired or conflict situations arise?

Think of a situation when this happened and what you did to resolve the conflict.





**For Further Information Contact:** 

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